

Contact operating practices between the County Durham Drug, Alcohol and Domestic Abuse Services, the Initial Response Team and Safeguarding Teams in Durham.

Background and guidance

These contact operating practices have been produced in recognition that effective inter agency information sharing is the cornerstone of safeguarding practice to protect children.

The Durham Local Safeguarding Children Board supports multi-agency information sharing to protect children in line with guidance, referred to as “The eight golden rules for information sharing,” which provides the framework for appropriate information sharing, within legislative requirements.

These operating practices have a focus on parental drug and alcohol abuse and domestic abuse, which feature significantly in parental risk factors leading to the necessity for child protection plans.

The practices operate on the principle of identifying multi- agency, area based, single points of contact for the drugs, alcohol and domestic abuse services and safeguarding teams. These contacts are available to both receive and also research any enquiries and contribute to information sharing within a legislative framework.

The contact operating practices will operate in the following circumstances:

- The undertaking of agency checks
- Contributing to an initial assessment
- Contributing to a core assessment
- Contributing to a strategy meeting as part of a Section 47 enquiry
- Securing conference attendance and/or reports, as appropriate, from the relevant agency

Where the drugs, alcohol or domestic abuse services have significant concerns about their client's child/ren and need to undertake background checks, to ascertain whether children's services are involved with a family, **this initial check should be directed to the single point of contact within the Initial response team in the first instance.**

It has been agreed that all invites to attend Child protection conferences, both Initial and Reviews, should be forwarded to the named single point of contact in the first instance, who would consider the request and make the appropriate arrangements for attendance and/or a report.

Community Drug service

NAME/ POSITION	Address	E-Mail	CENTRE TEL NO MOBILE
DURHAM AREA Matt Lancaster Partnership Manager (first contact)	Durham Community Drug Service Suites 4 & 5, William Robson House, Moody's Yard Claypath Durham DH1 1SA	Matt.lancaster@nhs.net	(0191) 386 6555 Mobile 07765 222025
Lorraine Routledge (second contact)		Lorraine.routledge@nhs.net	(01207) 581 922 Mobile 07765231134
DERWENTSIDE AREA Lorraine Routledge Partnership Manager (first contact)	Derwentside Community drug service Eden House Station Road Consett Co Durham	Lorraine.routledge@nhs.net	(01207) 581 922 Mobile 07765231134

Debbie Flounders (second contact)	DH8 5RL	Debbie.flounders@nhs.net	(0191) 333 6028 Mobile 07765 230867
DURHAM DALES AREA			(01388) 609221
Malcolm Kirkup Partnership Manager (first contact)	Dales Community drug service The Castlebridge Centre 42 Market Place Bishop Auckland Co Durham DL14 7PB	Malcolm.kirkup@nhs.net	Mobile 07765231144
Peter Bird (second contact)		Peter.bird@nhs.net	(01325 372500) Mobile 07760174338
PETERLEE AREA			(0191) 587 2194
Antony High Partnership Manager (first contact)	Peterlee Community Drug Service 3rd Floor Lee House	a.high@nhs.net	Mobile 07765220618
Andrew Hodson (second contact)	Yoden Way Peterlee, SR8 1BB	andrewhodson@nhs.net	(0191) 5816833 Mobile 07760 361166
SEAHAM AREA			(0191) 587 2194
Andrew Hodson (first contact)	Seaham Community Drug Service, 37 Church street, Seaham, SR7 7EJ	andrewhodson@nhs.net	Mobile 07765220618

Antony High (second contact)		a.high@nhs.net	(0191) 5816833 Mobile 07760 361166
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SEDGEFIELD AREA Peter Bird Partnership Manager (first contact)	Sedgefield Community drug Service 1st Floor Thames House Beveridge Way Newton Aycliffe DL5 4SB	Peter.bird@nhs.net	(01325) 372 500 Mobile 07760174338
Malcolm Kirkup (second contact)		Malcom.kirkup@nhs.net	(01388) 609 221 Mobile 07765231144
CHESTER-LE-STREET AREA Debbie Flounders Senior Partnership Manager (first contact)	Chester-le-Street Community Drug Service The Health Centre Newcastle Road Chester-le-Street Co Durham, DH3 3UR	Debbie.flounders@nhs.net	(0191) 333 6028 Mobile 07765 230867
Matt Lancaster (second contact)		Matt.lancaster@nhs.net	(0191) 3866555 Mobile 07765222025

The Countywide Alcohol Service

NAME POSITION	Address	E-Mail	CENTRE TEL NO MOBILE
DURHAM COUNTY AREA Kerry Reay (first contact)	Community Alcohol Service Ground Floor Thames House Belmont	kerry.reay@nhs.net	0191 3756620 Mobile 077715064
Faye Codling (second contact)	Durham DH1 1TH	Faye.codling@nhs.net	0191 3756620 Mobile 07827231140
Diane Borsberry (third contact)	Lee House, 3 rd Floor, Upper Yoden way, Peterlee, SR8 1BB	Diane.Borsberry@nhs.net	0191 5872194 Mobile 07768142950

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Service Manager Marcus Weatherly (first contact)		MWeatherly-gcsx@durham.gcsx.gov.uk	01325 372897 Mobile 07557081920
North Louise Dale (second contact)	Unit 1 Station Road Turn Park Chester Le Street DH3 3DY	LDale-gcsx@durham.gcsx.gov.uk	0191 3895940 Mobile 07824460497
East Shelley Gill (second contact)	Unit 1 Station Road Turn Park Chester Le Street DH3 3DY	SGill-gcsx@durham.gcsx.gov.uk	0191 3895940 Mobile 07919625599
South Kirstie Collins (second contact)	Unit 1 Station Road Turn Park Chester Le Street DH3 3DY	KCollins-gcsx@durham.gcsx.gov.uk	0191 3895940 Mobile 07786856306

The Domestic Abuse Service

NAME POSITION	Address	E-Mail	CENTRE TEL NO MOBILE
DERWENTSIDE CHESTER-LE-STREET and DURHAM CITY AREA Carol Watson (first contact) Services Manager	Derwentside Domestic Abuse service, Kingfisher House, St. Johns Road, Meadowfield, Durham, DH7 8TZ	Carol.watson@ddas.cjism.net (practice secure email)	0191 3782300 Mobile 07919353246
Helen Johnson (second contact)	As above.	Carol.watson@ddas.cjism.net (practice secure email)	0191 3782300 Mobile 0735053839
EASINGTON AREA Gail Murphy (first contact)	East Durham Domestic Violence forum Lee House, Floor 3, Upper Yoden way, Peterlee, County Durham, SR8 1BB	Gailmurphy.eddvf@unicombox.com	0191 5871555 Mobile 07940651398
Andrea Harrison (second contact)		Andreaharrison.eddvf@unicombox.com	0191 5871555

SEDFIELD AND DURHAM DALES AREAS Tracy Parnaby (first contact) Team leader	Number 75 and 31 Domestic Abuse support service, Durham County Council, Crook. DL15 9ES	TParnaby-gcsx@durham.gcsx.gov.uk	03000 261274
Carl Loveys (second contact)		CLoveys-gcsx@durham.gcsx.gov.uk	03000 261275

Safeguarding Teams

NAME POSITION	Address	E-mail	CENTRE TEL NO MOBILE
Stanley 1 Michael Luke	1 Woodlands Court Greencroft Industrial Estate Annfield Plain Stanley DH9 7BF	Michael.Luke@durham.gov.uk	0191 3706321
Stanley 2 Helen Williams	As above	HWilliams-gcsx@durham.gcsx.gov.uk	0191 3706330
Chester Le Street Judith Rayne	129 Front Street Chester Le Street DH3 3BL	JRayne-gcsx@durham.gcsx.gov.uk	0191 3876162
Durham Tracie Metcalfe	Hopper House Atherton Street Durham DH1 4DL	TMetcalfe-gcsx@durham.gcsx.gov.uk	0191 3836028
Seaham Julie Cattanach	St John's Square Seaham SR7 0JR	Julie.Cattanach@durham.gov.uk	0191 5136053

Peterlee Christine Kuate	Essington House Essington Way Peterlee SR8 5AZ	CKuate-gcsx@durham.gcsx.gov.uk	0191 5186050
Easington Myra O'Farrell	Essington House Essington Way Peterlee SR7 5AZ	myraofarrell@durham.gov.uk	0191 5186075
Aycliffe Carol Jolley	3 York Road, Copelaw, Newton Aycliffe, DL5 6JB	CJolley-gcsx@durham.gcsx.gov.uk	03000 260050
Spennymoor John Mills	Council Offices Greenlane Spennymoor DL16 6JU	JMills2-gcsx@durham.gcsx.gov.uk	01388 424241
The Dales Lesley Caile	1 Kensington Cockton Hill Road Bishop Auckland	LCaile-gcsx@durham.gcsx.gov.uk	01388454814

Crook			
Kath Seed	Croft Street Crook SL15 8BF	KSeed-gcsx@durham.gcsx.gov.uk	01388 744404

Disability Team			
Lorraine Botcherby	129 Front Street Chester Le Street DH3 3BL	LBotcherby-gcsx@durham.gcsx.gov.uk	0191 5186078
Linda Spence		Linda.Spence@durham.gov.uk	0191 5186053

Emergency Duty Team	Aycliffe Young Peoples Centre Copelaw Newton Aycliffe		01325 375724
Initial Response Team June Robson (first contact) Team manager Pam Greathead (second contact) Sharon Lewis (third contact) Senior Practitioner	Trimdon House Landreth Grove Trimdon Village TS29 6QH	JRobson-gcsx@durham.gcsx.gov.uk PGreathead-gcsx@durham.gcsx.gov.uk SLewis-gcsx@durham.gcsx.gov.uk	All contacts available on 01429 884141

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Family Pathfinder Teams			
Service Manager	Helen Fergusson	HFergusson-gcsx@durham.gcsx.gov.uk	
Easington			
Mary Burns	Lowhills Centre Lowhills Road Peterlee SR8 2DW	MBurns-gcsx@durham.gcsx.gov.uk	0191 3728150
North			
Karin Scott	1 Woodland Court Greencroft Industrial Estate Annfield Plain	KScott-gcsx@durham.gcsx.gov.uk	01207 524886
South			
Helen Monks	Clevesfery House Ferryhill Co Durham	HMonks-gcsx@durham.gcsx.gov.uk	01740664014
Dales			
Steve Ford	3a Market Place Bishop Auckland DL14 7NJ	SFord-gcsx@durham.gcsx.gov.uk	01388 660547